

Commencing 1 January 2012



Test Equipment: Sales & Rental

WARRANTY AGAINST DEFECTS

This document details the terms and conditions of warranty provided with this product. All other statements made in relation to the warranty relating to this product should be disregarded.

Thank you for your purchase from TRIO Test & Measurement Pty Ltd. TRIO Test & Measurement warrants your new product to be free from defects in materials and workmanship for 12 months (6 months for accessories and 3 months for ex-demo or repairs) from the date of purchase (unless otherwise stated), provided that the product is used in accordance with the manufacturer's recommendations and/or instructions. Exceptions are 6 months for accessories and 3 months for ex-demo and repairs unless otherwise explicitly stated.

TRIO Test & Measurement will repair, refund or exchange (where possible) this product if it becomes defective within its warranty period. This warranty will not apply where the defect is deemed to be, at TRIO's sole discretion, the result of alteration, accident, misuse, fair wear & tear, calibration drift, abuse or neglect.

Please retain your Invoice as proof of purchase and contact us on 1300 852 402 or alternatively via email (sales@triotest.com.au). TRIO Test & Measurement's business address being: 13 Sydenham Road, NORWOOD SA 5067.

The benefits under this warranty are in addition to other rights and remedies under the Australian Consumer Law in relation to these goods and services.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

TRIO Test & Measurement Pty Ltd
ABN 79 119 968 491

Level 2 Unit 35/9 Salisbury Road
Castle Hill NSW 2154

Sydney: 1300 853 407

Adelaide: 1300 852 402

Fax: 1300 853 409

sales@triotest.com.au

www.triotest.com.au

www.SafeTcheck.com.au

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ADELAIDE
BRISBANE
MELBOURNE
SYDNEY

SALES:
PH 1300 853 407
FAX 1300 853 409
sales@triotest.com.au

www.triotest.com.au